

# PartSmart®

## The Best Way to Look Up Parts

### Frequently Asked Questions Updates

#### What are the minimum system specifications for running PartSmart?

##### Hardware

- 400 MHz Intel Pentium minimum, 1.0Ghz or higher recommended
- 500MB on a hard drive; additional hard drive space may be required based on manufacturer.
- 1GB RAM minimum for Windows XP.
- 2GB RAM minimum for Windows Vista, Windows 7, Windows Server 2003 and Windows Server 2008.
- Screen resolution: 800 x 600 minimum; 1024 x 768 or greater recommended.

##### Software and Operating Systems

- Windows 2000 Professional workstation or Server, with Service Pack 3 or later.
- Windows XP Professional with Service Pack 2 or later.
- Windows Server 2003 Standard Edition, Enterprise Edition RC2, Small Business Server RC2.
- Windows Vista Business and Ultimate are supported: Home Basic and Home Premium are not supported.
- Windows 7 (Professional only).
- Windows Server 2008 Standard (RC2 and all Service Packs supported).
- Microsoft Internet Explorer version 6 or higher

#### Can I install PartSmart on a Windows 95 system?

NO. PartSmart cannot be installed on Windows 95.

In order to install and use PartSmart, you will need to upgrade to a recommended Operating System: Windows 2000 Professional workstation or Server, with Service Pack 3 or later; Windows XP Professional with Service Pack 2 or later; Windows Server 2003 Standard Edition, Enterprise Edition RC2, or Small Business Server RC2; Windows Vista Business and Premium editions are supported - Home and Home Premium are not supported; Windows 7 (Professional only); Windows Server 2008 Standard (RC2 and all Service Packs are supported).

#### Can I install PartSmart on a Windows NT system?

NO. PartSmart cannot be installed on Windows NT.

In order to install and use PartSmart, you will need to upgrade to a recommended Operating System: Windows 2000 Professional workstation or Server, with Service Pack 3 or later; Windows XP Professional with Service Pack 2 or later; Windows Server 2003 Standard Edition, Enterprise Edition RC2, or Small Business Server RC2; Windows Vista Business and Premium editions are supported - Home and Home Premium are not supported; Windows 7 (Professional only); Windows Server 2008 Standard (RC2 and all Service Packs are supported).

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### **Frequently Asked Questions Updates (Cont.)**

#### **Can I install PartSmart on a Windows 98 system?**

No. PartSmart cannot be installed on Windows 98.

In order to install and use PartSmart, you will need to upgrade to a recommended Operating System: Windows 2000 Professional workstation or Server, with Service Pack 3 or later; Windows XP Professional with Service Pack 2 or later; Windows Server 2003 Standard Edition, Enterprise Edition RC2, or Small Business Server RC2; Windows Vista Business and Premium editions are supported - Home and Home Premium are not supported; Windows 7 (Professional only); Windows Server 2008 Standard (RC2 and all Service Packs are supported).

#### **Can I install PartSmart on a Windows ME system?**

NO. PartSmart cannot be installed on Windows ME.

In order to install and use PartSmart, you will need to upgrade to a recommended Operating System: Windows 2000 Professional workstation or Server, with Service Pack 3 or later; Windows XP Professional with Service Pack 2 or later; Windows Server 2003 Standard Edition, Enterprise Edition RC2, or Small Business Server RC2; Windows Vista Business and Premium editions are supported - Home and Home Premium are not supported; Windows 7 (Professional only); Windows Server 2008 Standard (RC2 and all Service Packs are supported).

#### **What Windows operating systems are compatible with PartSmart?**

In order to install and use PartSmart, you will need to use one of the following Operating Systems: Windows 2000 Professional workstation or Server, with Service Pack 3 or later; Windows XP Professional with Service Pack 2 or later; Windows Server 2003 Standard Edition, Enterprise Edition RC2, or Small Business Server RC2; Windows Vista Business and Premium editions are supported - Home and Home Premium are not supported; Windows 7 (Professional only); Windows Server 2008 Standard (RC2 and all Service Packs are supported).